

2025 Capability Statement





To be the pinnacle of aviation services in Australia's north-west, providing the highest standard of safety and service.

Aviair is dedicated to providing the highest levels of safety and service to their customers that span across a wide range of industries.

Their commitment to always moving forward and providing innovative solutions set Aviair apart from other aviation providers.





# **Company Profile**

With unparalleled operational capacity in the Kimberley and Pilbara region, the combination of Aviair's adaptability, innovated solutions, customer satisfaction, modern terminal facilities and positive workplace culture ensures Aviair is a leading aviation service provider in the north-west of Australia.

Aviair is a trusted aviation operator with over forty years of experience, known for its commitment to the highest standards of compliance, safety, and professionalism. This reputation is supported by a strong and diverse client portfolio.

With significant bases in Kununurra, Broome and Karratha, and a seasonal base at El Questro Wilderness Park, Aviair has invested heavily in its fleet making it the youngest and best presented fleet of aircraft operated in Australia's north-west.

With in-house aircraft maintenance facilities, Aviair's fleet of approximately thirty-five includes: Beechcraft Super King Air, Pilatus PC-12, Cessna Grand Caravan and both twin and single piston engine aircraft which are ideally suited to withstand the harsh environmental conditions and long distances prevalent in remote northern Australia.

Aviair's operational capabilities include Scheduled Air Transport, regional scheduled services, mining company FIFO, air freight, RFDS clinics, mail & freight services, search and rescue operations, aerial geophysical work, photography and scenic flights, passenger charter and custom-tailored itineraries.

Importantly, Aviair is proud to be a local supplier and an active member of the regional community, with a strong workforce that lives locally. We engage in and support services that contribute to the prosperity of the north-west of Australia.

The depth and breadth of Aviair's operational footprint affords clients flexibility, redundancy and economies of scale in flight operations, as well as logistical support. Able to compliment fixed-wing aviation services with extensive helicopter capabilities with sister company, HeliSpirit, no other operator in the region can match Aviair's capacity.

Aviair is built on a Just Culture, fostering a safe and transparent working and reporting environment. Aviair is committed to implementing, developing, and improving strategies, management systems and processes across all levels of business including maintenance, flying operations, and customer service and support.





# **Capabilities and Services**

With over forty years of remote experience with an average of 5,000 flights each year and excess of 14,000 flights hours per annum, Aviair is the premier air charter specialist in the Kimberley and Pilbara.

Major clients across the mining, government, private and tourism sectors favour Aviair for their superior safety and quality standards, vast range of experience and quality of aircraft.

Aviair possesses the knowledge and expertise required to confidently handle both large and small-scale aviation requirements.

### **Scheduled Air Transport**

- Services throughout the Kimberley and Pilbara, including to remote townships and communities
- Operator for the Department of Transport and Remote Area Subsidy Scheme. Delivering passengers and freight to remote stations and communities

#### Charter

- Scheduled and ad-hoc services
- Tailored flight plans to suit each clients needs
- Capabilities for passenger transport including VIP service
- Cargo transport and cruise ship transfers

#### FIFO

- Safe and reliable transport for staff and contractors to and from site
- Flights tailored to suit client needs and requirements, including to remote Indigenous communities
- Preferred operator for mining operators in the Kimberley and Pilbara regions

#### Maintenance

- CASA Part 145 Approved Maintenance Organisation
- CASA Part 42 Approved Continuing Airworthiness Management Organisation

#### Tourism

• Scenic flights and tours to Purnululu National Park, Mitchell Falls and El Questro

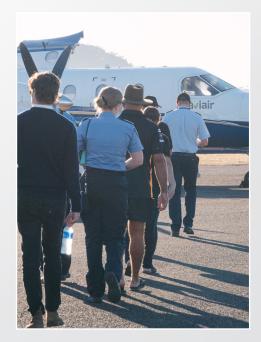


# **Management Systems**

Safety and quality compliance standards are the responsibility of all personnel. Aviair's Safety and Quality business model has undergone extensive review and development during the last three years, including the introduction of an annual Safety and Quality Plan. The Plan sets the key organisational objectives and Aviair's safety performance targets for the year.

## Adherence to the Quality Management System and CASA approved Safety Management System is at the forefront of all of Aviair's activities.

Aviair is committed to ensuring that all aviation activities are upheld to the highest levels of safety and compliance to meet both national and international standards. With real-time satellite tracking of every aircraft, and a comprehensive internal audit program, Aviair's safety and quality focus benefits all customers. Regular internal audits and company training initiatives ensure Aviair keeps pace with industry best practice and compliance standards.



All Aviair staff undergo company training and induction programs which encompass elements including safety management, drug and alcohol management, emergency response and security training. In addition, staff also undertake in-house traineeships in aviation customer service, cultural awareness, first-aid, human factors, and dangerous goods awareness.

Not only does Aviair meet government safety and compliance requirements, but a commitment is also made to exceed these standards. Aviair is registered as a Gold Member under the Basic Aviation Risk Standard (BARS) which meets criteria set by the international organisation Flight Safety Foundation.

Aviair is also committed to identifying and implementing initiatives to provide employment, training and business opportunities for the Indigenous people of the Kimberley and Pilbara regions. Aviair uses resources such as the Aboriginal Business Directory WA, as well as local Aboriginal Corporations and networks to prioritise the engagement of local Aboriginal people and business.







# Beechcraft 200 Super King Air

The Super King Air B200 has a large, pressurised cabin providing passengers with generous head, shoulder and leg room, making the Super King Air B200 a great charter option. It is suitable for both passenger transport and freight carriage. Equipped with weather radar, this is an all-weather day and night aircraft. Suitable for high-end clientele, such as mining companies.

Engine: Speed: Passenger Capacity: Ferry Range: Ceiling: Maximum Take Off Weight: Pressurised: Number in Fleet: Twin Turbine Pratt and Whitney PT6A-52 260 kts 9 single seat configuration 3,000 km 35,000 ft 5,670 kg Yes 5







# Fleet (continued)

# Pilatus PC-12

The Pilatus PC-12 has gained a reputation for outstanding versatility, performance, reliability and operational flexibility. As such, it is one of the most popular turbine-powered high performance business aircraft on the market today. In operation around the globe, the PC-12 has found popularity in a number of roles — executive transport, cargo, air ambulance, airline, and government special mission applications. Equipped with weather radar, this is an all-weather, day and night aircraft traveling comfortably at 460 kp/h with heights up to 30,000 feet.

Engine: Speed: Passenger Capacity: Ferry Range: Ceiling: Maximum Take Off Weight: Pressurised:

Number in Fleet:

Single Turbine Pratt and Whitney PT6-67 (TAS) 250 kts 9 single seat configuration with one executive fit-out 3,400 km 30,000 ft 4,520 kg Yes 5





## Cessna 208B Grand Caravan

The Cessna C208 Grand Caravan is a Prop Jet (Pratt and Whitney) aircraft built to endure a rugged environment whilst providing maximum comfort. With a high payload capacity, large doors, windows and cabin in addition to the high wing providing superior visibility, the aircraft is a popular choice for air tours. It is suitable for both passenger transport and freight carriage. Equipped with weather radar this is an all-weather day and night aircraft. Aviair has caravans in thirteen and nine seat configurations, as well as single and double seat configurations.

Engine:	Turbine Pratt and Whitney PT6A-114A
Speed:	150 kts
Passenger Capacity:	13 and 9 seat configurations
Ferry Range:	1,800 km
Ceiling:	10,000 ft
Maximum Take Off Weight:	4,110 kg
Pressurised:	No
Number in Fleet:	15





## Beechcraft 58 Baron

The B58 Baron is a high-performance light twin engine aircraft designed and produced by Beechcraft and is still in production today. Its high cruising speed of 185 knots gets you to your destination quickly. Fitted with airconditioning, club seating in the rear and a spare seat next to the pilot this aircraft allows for a maximum of five passengers.

Engine: Speed: Passenger Capacity: Ceiling: Maximum Take Off Weight: Pressurised: Number in Fleet: Continental IO-520 185 kts 5 seat single configuration 10,000 ft 2,449 kg No 4







Aircraft are maintained under Aviair's applicable Approved Maintenance Program (AMP)/ System of Maintenance (SOM), based on the Instructions for Continuing Airworthiness (ICA) encompassing the Manufacturer's Maintenance Policy, Airworthiness Directives and Original Equipment Manufacturer Instructions for Continued Airworthiness. Aviair is a CASA approved CASR Part 145 Approved Maintenance Organisation (AMO) and a CASR Part 42 Continuing Airworthiness Management Organisation (CAMO). As such, Aviair can internally manage and maintain Scheduled Air Transport approved aircraft.

Aviair is proudly the pioneering operator in the Kimberley region to voluntarily attain CASR Part 145 approval. This approval extended to Karratha in December 2016. Additionally, in March 2018 Aviair purchased a fully operational maintenance facility at Broome International Airport (BIA). After ensuring that the Aviair standards were complied with, Aviair invited CASA to assess the Broome facility for compliance with CASR Part 145. Approval was immediately granted upon the conclusion of the site assessment. This approval reinforces Aviair's commitment to be a leading aviation organisation in Australia and demonstrates Aviair's capacity to maintain aircraft at all locations to the highest of aviation standards. Aircraft airworthiness and regulatory compliance is managed with the use of the computer-based software Aerotrack under the management of the Continuing Airworthiness Manager (CAM). Aviair also maintains a comprehensive and up to date library of Instructions for Continuing Airworthiness (ICA) for all aircraft maintained. The Aviair fleet of aircraft are maintained under either a System of Maintenance (SOM) or an Approved Maintenance Program (AMP) where CASR Part 42 applies. These documents have been developed by the Aviair CAMO to comply with all the regulatory requirements along with the Original Equipment Manufacturer's (OEM) Instructions for Continuing Airworthiness (ICA).



Aviair prides itself on providing a solid foundation for its staff to improve their knowledge and skills. By offering engineering apprenticeships and regular training initiatives, Aviair's maintenance team continue to ensure they are at the forefront of their field.



# **Company Personnel**

# The Aviair team is comprised of highly qualified and skilled professionals who work together cohesively to deliver professional aviation services.

Aviair's management philosophy is inclusive of all department levels and information flows through departments and management levels effectively. All scheduling, booking and manifest tasks are handled from the operational base at the departure port with the head office overseeing all operations.

Aviair's recruitment, and checking and training plan, ensures that there is a pool of line pilots with sufficient experience and competency to meet the crewing capacity for all contract requirements.

Aviair recruits local staff with experience in the unique requirements of its regional clientele, and the challenges associated with weather, distance and demographics are overcome by pre-planning and redundancy in all areas of the operation.

Aviair has a world-class pilot training and promotion system to ensure the future supply of pilots. With a pilot shortage both nationally and internationally, Aviair is committed to providing a detailed and quality pilot training program and career progression opportunities that are attractive to both new and current pilots.







## DARWIN Katherine Mitchell Falls Wyndham KUNUNURRA PEF El Questro 🗎 Lake Argyle $\bigtriangledown$ Purnululu National Park Bungle Bungle Warmun BROOME Purnululu Halls Creek Fitzroy Crossing WESTERN AUSTRAL Port Hedland × × KARRATHA ADELAIDE 7

# Awards and Accreditation

2017	Australian Tourism Awards SILVER – Major Tour and Transport Operators WA Tourism Awards GOLD – For Major Tour and Transport Operator	
2013	WA Tourism Awards GOLD – For Major Tour and Transport Operator	
2005 - 2011	Australia's North West Tourism – Award For General Tourism Business	
2003	Western Australian Tourism Award – For Major Tour and Transport Operator	
2001	Tourism Hall of Fame Award – Achieved a highly acclaimed place in Tourism Hall of Fame: David Brand Award	
1999	Tourism Hall of Fame Award – Achieved a highly acclaimed place in Tourism Hall of Fame: David Brand Award	
1997 - 2000		GOLD
1996 - 1999	Sir David Brand Award – For Tourism BARS 🌾 🧨	AND CONT
BARS Gold	Quality Tourism   WA Tourism Awards	WA TOURISM AWARDS

BARS Gold | Quality Tourism | WA Tourism Awards



Aviair is always prepared and ready for any task, with a range of clients requiring short notice dispatch. Aviair is well versed in these procedures and holds an exemplary time performance record. Aviair has a depth of resources available to ensure that every reasonable means possible is undertaken to complete contracted works.

Aviair's commitment to exceptional customer service plays an integral part in meeting client needs. Continuously looking for ways to improve and deliver a high-end product, Aviair offers close client consultation and output-based performance analysis to ensure all requirements and expectations are being met. Aviair welcomes an open and responsive relationship with clients to mitigate potential service gaps and improve upon service levels.

With operational support available at all times and proven track record in delivering performance-based services, Aviair strives to exceed expectations in customer service and create strong and loyal relationships leading to repeat business.

#### **Featured Clients:**

BHP Billiton | Chevron | Government of WA | Mount Gibson Iron | FMG Fortescue | South Australian Police: Operation & Provision of Aircraft for Police Airwing | Royal Flying Doctor Service | Kimberley Land Council | Rio Tinto | Shell | Tourism WA | Toll | Maroomba | Northern Star | Kimberley Quest | DFES



aviair



#### **KUNUNURRA**

- **T** +61 8 9166 9300
- E bookings@aviair.com.au
- A PO Box 612 319 Laine Jones Drive Kununurra WA 6743

### KARRATHA

- **T** +61 8 9144 2444
- E karratha@aviair.com.au
- A PO Box 954 7 Norman Road Karratha WA 6714

## BROOME

- **T** +61 8 9192 3360
- E broome@aviair.com.au
- A PO Box 573 9 Gus Winckel Drive Broome WA 6725

# aviair.com.au



